





ENHANCED SAFETY PROTOCOL SUMMARY

ALL CLIENTS: PLEASE READ PRIOR TO YOUR APPOINTMENT


 Medical Screen for all individuals prior to entering the facility


 Discretionary use of face masks

 Completion of online intake forms prior to appointment


 Arrival 5 minutes prior to appointment time


 Sessions unaccompanied unless necessary


 Rescheduling of appointments if experiencing symptoms of illness

 In-depth company wide Communicable Disease prevention plan for staff

 Plexiglass barriers in reception area

 Regularized thorough cleaning routine with medical grade disinfectant products

 Signage and operational flow that limits social contact

 Hand washing or sanitization upon entry into the facility

MEDICAL SCREEN

On the day of your appointment, you will be required to complete the following Medical Screen prior to your visit. If you answer **'YES'** to the screening question, we ask you to **reschedule your session** for a later date.

If you are calling to reschedule your appointment, please advise our administrative staff that you have answered 'yes' to the screening question.

 Are you experiencing symptoms of illness including: cold, flu or COVID-19 symptoms?

If you answered **'YES'** to the above question, we ask that you **reschedule your appointment**, only return to the clinic once symptoms have resolved and follow public health guidelines where applicable.